



Returns/Exchange

Return Address

AS-Essentials Ltd
 Unit 3, Stutton Lane
 Tattingstone
 Ipswich

Customer name:
Invoice/Order/Record #:
Date of purchase:
Contact number:
<u>RMA Number</u>

Please list in the table the most relevant return code from the following options:

- A** Incorrect item
- B** Faulty item
- C** Changed mind
- D** Replacement item

Notes:

Return code	Received product name	Product size	Colour	Exchange item for (A&D Only)	Brief description of fault (B Only)	Method of purchase (Phone/Website/ebay)

*If you are returning a faulty or incorrect product, we will arrange for the postage costs to be covered. Please contact us prior to this. If you are returning an unwanted item for exchange or refund we cannot reimburse the postage costs.
 Please return items in their original condition within 14 day of purchase.*